

Knights Energy Shipping Policy.

1. Order Processing Time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

2. Shipping Rates & Delivery Estimates

Shipping charges for your order will be calculated and displayed at checkout or upon request.

3. Shipment Confirmation & Order Tracking

You will receive a Shipment Confirmation email containing your tracking number(s) once your order has shipped.

4. Customs, Duties and Taxes

Knights Energy is not responsible for customs and taxes on your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

5. Damages

Knights Energy is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim or contact the number below (+254 722 953976).

6. International Shipping Policy

We currently do not ship outside Africa.

7. Returns Policy

Our Return & Refund Policy provides detailed information about options and procedures for returning your order.

