

 <p><b>KNIGHT &amp; APPS LTD</b> A measurable difference</p>	<b>PRIVACY POLICY</b>		
	<i>For Emergency Call Knight &amp; Apps Ltd HSE Department</i>		
	Tel.: +254 (7) 88 220 607 - Email: <a href="mailto:hse@knightsandapps.com">hse@knightsandapps.com</a>		
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**Knights And Apps Ltd** is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with our services, including our website, mobile applications, and any other platforms we operate.

By using our services, you agree to the practices described in this Privacy Policy. If you do not agree, please refrain from using our services.

## 1. Information We Collect

We may collect personal and non-personal information in the following ways:

### 1. Information You Provide Directly:

- Name, email address, phone number, and other contact details.
- Billing information, such as payment methods or billing address.
- Any information you provide through forms, surveys, or inquiries.

### 2. Information We Collect Automatically:

- Log data, including IP address, browser type, and operating system.
- Usage data, such as pages viewed, time spent on our platform, and click-through rates.
- Cookies and similar tracking technologies.

### 3. Information From Third Parties:

- Data from partners, affiliates, or publicly available sources.

## 2. How We Use Your Information

We use the collected information to:

- Provide, improve, and personalize our services.



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- Communicate with you, including responding to inquiries and sending updates.
- Process transactions and manage payments.
- Conduct analytics to enhance user experience.
- Comply with legal obligations and protect our legal rights.

### 3. Sharing Your Information

We do not sell your personal information. However, we may share your information:

- With service providers and partners assisting in delivering our services.
- To comply with legal requirements or respond to lawful requests.
- In connection with business transfers, such as mergers or acquisitions.
- With your consent or as disclosed at the time of data collection.

### 4. Data Security

We implement reasonable security measures to protect your data against unauthorized access, loss, or misuse. However, no system is completely secure, and we cannot guarantee absolute data security.

### 5. Your Rights

Depending on your location, you may have the following rights:

- Access and obtain a copy of your personal data.
- Request corrections or updates to your data.
- Request deletion of your data under certain conditions.



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- Opt-out of marketing communications.
- Restrict or object to certain processing of your data.

To exercise these rights, contact us at [info@knightsandapps.com](mailto:info@knightsandapps.com)

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## 6. Cookies and Tracking Technologies

We use cookies to enhance your browsing experience. You can control cookie preferences through your browser settings.

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## 7. Retention of Data

We retain your information only as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law.

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## 8. Third-Party Links

Our services may contain links to third-party websites. We are not responsible for the privacy practices of these external sites.

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## 9. Children’s Privacy

Our services are not directed at People under 18yrs, and we do not knowingly collect their data.

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## 10. Changes to This Policy

We may update this Privacy Policy from time to time. Significant changes will be notified through our platform or via email.

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## 11. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us:

**Email:** [info@knightsandapps.com](mailto:info@knightsandapps.com)

**Phone:** +254 788 220607

**Address:** P.O Box 1535-00502, Nairobi Kenya.

By continuing to use our services, you acknowledge that you have read and understood this Privacy Policy.

### Approved by



**Francis Romano**  
**Managing Director**  
**8<sup>th</sup> January 2024**

